# Assembly Instructions 

Printer Wallaby

Revision A
P/N E234564

## Printer Wallaby-Floor

## Box Contents



## installation

## STEP 1:

Assemble tower to base plate using (4) screws from bag "E".


## STEP 2:

Remove and save the (4) screws on the left and right of the stand front cover. Pull off the silver cover and set aside. Add (2) remaining screws from bag "C" to bottom front of stand. Take the power cable head in the cylinder out of the hole at the bottom of base. Then restore the front cover.


## STEP 3:

Remove and save the (2) screws on the left and right of the stand back cover. Pull off the back cover and set aside.


## STEP 4-1:

For Android 15",Assemble(2)M4x8 pan head screws from bag "A" to l-Series upper 75 mm VESA mounting holes, leaving approximately $1 / 8$ " $(3 \mathrm{~mm})$ gap under screw head.

## Android 15" Landscape



Android 15" Portrait


## STEP 4-2:

For Android 22",Assemble(2)M4x8 pan head screws from bag "A" to l-Series upper 100 mm VESA mounting holes, leaving approximately $1 / 8$ " $(3 \mathrm{~mm})$ gap under screw head.

## Android 22" Landscape



## Android 22" Portrait



## STEP 4-3:

For Windows 15 ",Assemble(2)M4x17 pan head screws from bag "I" to I-Series upper 75 mm VESA mounting holes, leaving approximately $1 / 8^{\prime \prime}(3 \mathrm{~mm})$ gap under screw head.

Windows 15" Landscape


## Windows 15 " Portrait



## STEP 4-4:

For Windows 22",Assemble(2)M4x12 pan head screws from bag "B" to I-Series upper 100 mm VESA mounting holes, leaving approximately $1 / 8^{\prime \prime}(3 \mathrm{~mm})$ gap under screw head.

## Windows 22" Landscape



Windows 22" Portrait


## STEP 5-1:

For Android 15", connect DC cable and USB cable. Next, assemble I-Series to front cover using keyholes and attach remaining(2) screws from bag "A" to lower 75 mm VESA mounting holes. Tighten upper VESA screws, VESA screws to be tightened to max12 in-lb(1.4N-m).

## Android 15" Landscape



Android 15" Portrait


## STEP 5-2:

For Android 22", connect DC cable and USB cable. Next, assemble I-Series to front cover using keyholes and attach remaining(2) screws from bag "A" to lower 100 mm VESA mounting holes. Tighten upper VESA screws, VESA screws to be tightened to max $12 \mathrm{in}-\mathrm{lb}(1.4 \mathrm{~N}-\mathrm{m})$.

## Android 22" Landscape



Android 22" Portrait


## STEP 5-3:

For Windows 15", connect Type-C cable and USB cable. Next, assemble I-Series to front cover using keyholes and attach remaining(2) screws from bag "I" to lower 75 mm VESA mounting holes. Tighten upper VESA screws, VESA screws to be tightened to max 12 in-lb(1.4N-m).

## Windows 15" Landscape



Windows 15" Portrait


## STEP 5-4:

For Windows $22^{\prime \prime}$, connect Type-C cable and USB cable. Next, assemble I-Series to front cover using keyholes and attach remaining(2) screws from bag " $B$ " to lower 100 mm VESA mounting holes. Tighten upper VESA screws, VESA screws to be tightened to max $12 \mathrm{in}-\mathrm{lb}(1.4 \mathrm{~N}-\mathrm{m})$.

## Windows 22" Landscape



Windows 22" Portrait


## STEP 6:

Installing paper and changing paper:

1) Open the back cover and use supporting arm to support it after rotating 90 degree.
2) Take paper roller from Bag " H ". If the paper head is not even, use scissors to cut evenly. Insert the roller into the paper core and put the paper roller into the printing paper bracket. The paper delivery direction is inward.
3)Lead the paper head into the printer outlet by guiding rod. Wait for the paper out after printer is on.
4)Adjust the printer guiding rod to fit paper width (adjust screws first) if the width of the printing paper changes.
5)Test if the printer works normally. If it's normal, take off the supporting arm and close the back cover.


STEP 7:
Printing spec and requirements:

| Printing | Printing method | Line thermal printing |
| :---: | :--- | :--- |
|  | 640 dots |  |
|  | Printing speed | $250 \mathrm{~mm} / \mathrm{s}$ (Max.) |
|  | Printing width | 80 mm (Max.) |
|  | Feeding method | Automatic feeding (horizontal 180 degree) |
|  | Cutting method | Semi-cut |
|  | Printing paper | Line thermal printing |
|  | Paper width | 640 dots |
|  | Paperthickness | $250 \mathrm{~mm} / \mathrm{s}$ (Max.) |
|  | Recommended paper roll <br> diameter | 80 mm (Max.) |
| Recommended paper <br> core size | Inner diameter - more than 13 mm Outer <br> diameter - less or equal to 24 mm |  |

## The spec of thermal adhesive sticker roll

 ( 80 mm width labels are recommended):-Lining width: $58 \mathrm{~mm}<\mathrm{A}<80.5 \mathrm{~mm}$
-Label depth: $40 \mathrm{~mm}<B$
-Label width: $56 \mathrm{~mm}<\mathrm{C}<80.5 \mathrm{~mm}$
-Label gap: $2 \mathrm{~mm}<\mathrm{D}<5 \mathrm{~mm}$


Note: The infrared property of the paper: lining luminousness more than $80 \%$, label luminousness less than 20\%.

## STEP 8:

## Notes and solutions to normal malfunction:

1)Note:

- Choose the proper thermal paper or thermal adhesive sticker labels. Otherwise, it will degrade printing quality and affect the life cycle of the print head, even damage the thermal printing head.
- Plug out inner signal cables of the printer in power-on condition is forbidden.
- When paper is run out or the paper cover is open, printing is not allowed. Otherwise, thermal slices are easy to be damaged.
- Use contained power adapter and avoid liquid like water spraying into the printer.

2) Solutions to normal malfunction:

- Paper jam: Open the back cover and power off the printer. Open the printer cover shown as the picture and pull out the paper by the arrow direction.

- Cutter jam: If the paper cannot be cut, open the top cover and power off the printer. Re-power on the printer after 2 seconds and the cutter will be automatically reset.


## STEP 9:

Bolt holes available on top of base to secure stand to floor. Feet can be adjusted in case of uneven surfaces.


Landscape


Portrait

## Printer Wallaby-Countertop

## Box Contents




85
M4x12, PAN-HEAD, SCREW Oty. 4, Bag B
(forWindows 21.5")

## michanaly

M4x17, PAN-HEAD, SCREW Oty. 4, Bag I
(for Windows 15.6")


Printing paper roller Oty. 1, Bag H

Countertop Assembly Qty. 1

For Printer Wallaby-Countertop assembly and printer usage, please refer to Step 4-Step 9 of Printer Wallaby-Floor

## Elo Technical Support <br> Online self-help:www.elotouch.com/support

## America

800-ELO-TOUCH
Tel +1 4085978000
EloSales.NA@elotouch.com

Asia-Pacific
Tel +86 (21) 33291385
EloAsia@elotouch.com

## Europe(EMEA)

Tel +32 (0)16 930136
EMEA.Sales@elotouch.com

The information in this document is subject to change without notice. Elo Touch Solutions, Inc. and its Affiliates (collectively "Elo") makes no representations or warranties with respect to the contents herein, and specifically disclaims any implied warranties of merchantability or fitness for a particular purpose. Elo reserves the right to revise this publication and to make changes from time to time in the content hereof without obligation of Elo to notify any person of such revisions or changes.
No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, including, but not limited to, electronic, magnetic, optical, chemical, manual, or otherwise without prior written permission of Elo Touch Solutions, Inc.

Elo and the Elo logo are either trademarks or registered trademarks of Elo Touch Solutions, Inc.

