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Product Manager: Jason Krause

Product Management Bulletin

Number: 000-737

## Transition Notice: 5502L Interactive Displays



### Product Information

Due to lack of key components required to manufacture the 5502L Large Format Interactive Displays, Elo is discontinuing the product line. While we work to minimize product changes, they are needed from time to time. When this occurs, we try to offer a suitable replacement product with equal or better specifications. The 5503L interactive displays, with availability in June 2021 will offer feature upgrades including USB-C, ECMG4 compute module compatibility and upgraded touch performance to 40 touches on the PCAP model. Also, to support the transition, the 5553L interactive displays offer interim replacement options until the 5503L are available.



### 5503L Interactive Displays

Perfect for everything from endless aisle and brand experiences to menu boards, collaborative meetings and dashboarding, the 03-Series interactive displays offer the same sleek, slim designs purpose-built for commercial use.

40-touch PCAP or 20-touch IR • Ready for 24/7 use  
Clear glass with anti-friction on PCAP • USB-C Connectivity  
Optional Win 10 Compute • Compatible with Elo Huddle Kit  
Advanced Unit Replacement Included with 3-year warranty  
Compliant with UL-60950 & IK-07 impact testing  
Compatible with EloView<sup>®</sup> via Elo Backpack<sup>®</sup>

### Inventory and Last Time Buy

- Please note that remaining inventory will be available on a first come first served basis. We will work closely with existing customers to navigate this transition.
- Please consult with your sales representative for specific part numbers and details.
- Recommended replacement part may not be electrically or mechanically identical to the discontinued product.

## Obsolete & Replacement Part Numbers

Obsolete Part Number	Obsolete Marketing Description	Replacement Part Number	Replacement Marketing Description
E218847	5502L 55-inch wide LCD Monitor, VGA, HDMI & DisplayPort video interface, 02 series, Infrared USB touch controller interface, Worldwide-version, Clear, Gray	E532139	5503L 55-inch wide LCD Monitor, FHD, HDMI 1.4 & DisplayPort 1.2, Infrared 20-Touch, Clear Glass, USB-C, Black
		E628244	5553L 55-inch wide LCD Monitor, UHD, HDMI 2.0 & DisplayPort 1.4, Infrared 20-Touch, Anti-Glare Glass, Gray
E399726	5502L 55-inch wide LCD Interactive Display, Infrared 20-touch, USB controller, Clear, Bezel, VGA, HDMI & DisplayPort video interface, Gray, Qwizdom Octopus/Ximbus software	E532139	5503L 55-inch wide LCD Monitor, FHD, HDMI 1.4 & DisplayPort 1.2, Infrared 20-Touch, Clear Glass, USB-C, Black
		E628244	5553L 55-inch wide LCD Monitor, UHD, HDMI 2.0 & DisplayPort 1.4, Infrared 20-Touch, Anti-Glare Glass, Gray
E218562	5502L 55-inch wide LCD Monitor, VGA, HDMI & DisplayPort video interface, 02 series, Projected Capacitive USB touch controller interface, Worldwide-version, Clear, Gray	E531934	5503L 55-inch wide LCD Monitor, FHD, HDMI 1.4 & DisplayPort 1.2, Projected Capacitive 40-Touch with Palm Rejection & Touch Thru, Clear Anti-friction Glass, USB-C, Black
		E914973	5553L 55-inch wide LCD Monitor, UHD, HDMI 2.0 & DisplayPort 1.4, Projected Capacitive 40-Touch, Clear Glass, Gray

### Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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\*on select models.

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