

March 1st, 2021

Product Manager: Bryan Zirkle

Product Management Bulletin

Number: 000-735



Transition Notice: 2494L, 2495L & 2794L PCAP Open Frame Touch Displays

Product Information

Please be advised that our current 2494L, 2495L and 2794L TouchPro® PCAP Open Frames are being discontinued and replaced with new models. The new 2494L and 2794L will deliver increased impact ratings with thicker glass, and will be updated to a default brightness of 75% in compliance with the latest regulatory requirements. The 2495L will also be upgraded from 400nit to 600nit. Each model is equipped with a new touch controller and will continue to offer the same enhanced touchscreen optics and Elo's industry-leading touch thru functionality.

Last Time Buy & Last Time Ship

- Please note that remaining 2494L (E146641), 2794L (E707022) and 2495L (E146266) PCAP inventory will be available on a first come first serve basis.
- Last time buy orders will be accepted through **May 28th, 2021** with last time ship to be completed by **September 24th, 2021**.
- Orders for the new 2494L (E493782), 2794L (E493591) and 2495L (E506980) PCAP models will be accepted immediately. Samples are available and production units are scheduled to be available in March 2021.
- We will work closely with existing customers to navigate this transition.

Obsolete & Replacement Part Numbers

Obsolete Part Number	Obsolete Marketing Description	Replacement Part Number	Replacement Marketing Description
E146641	2494L 23.8-inch wide FHD LCD WVA (LED Backlight), Open Frame, Projected Capacitive 10 Touch, Zero-Bezel, HDMI, VGA & Display Port, USB touch, Clear, No power brick	E493782	2494L 23.8-inch wide FHD LCD WVA (LED Backlight), Open Frame, Projected Capacitive 10 Touch, Zero-Bezel, HDMI, VGA & Display Port, USB touch, Clear, No power brick
E146266	2495L 23.8-inch wide FHD LCD WVA (400nit LED Backlight), Open Frame, Projected Capacitive 10 Touch, Zero-	E506980	2495L 23.8-inch wide FHD LCD WVA (600nit LED Backlight), Open Frame, Projected Capacitive 10 Touch, Zero-



PRODUCT MANAGEMENT BULLETIN

	Bezel, HDMI, VGA & Display Port, USB touch, Clear, No power brick		Bezel, HDMI, VGA & Display Port, USB touch, Clear, No power brick
E707022	2794L 27-inch wide FHD LCD WVA (LED Backlight), Open Frame, Projected Capacitive 10 Touch, Zero-Bezel, HDMI, VGA & Display Port, USB touch, Clear, No power brick	E493591	2794L 27-inch wide FHD LCD WVA (LED Backlight), Open Frame, Projected Capacitive 10 Touch, Zero-Bezel, HDMI, VGA & Display Port, USB touch, Clear, No power brick

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For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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