



November 23<sup>rd</sup>, 2020  
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## Warranty Update: Large Format Interactive Displays & Open Frames

### Product Information

To offer significant cost savings, simplify procurement and ensure we are providing the services our customers need, we are streamlining our service and support offerings for Elo’s Large Format products. With this update, the large format IDS product lines will include AUR with the standard three-year warranty and offer several extended warranty options to choose from. The new part numbers will be available as of the December 2020 price list. Please see the table below for more information regarding the part number transitions. If you have any questions, please contact your Elo sales representative or Elo Customer Service.

### Obsolete & Replacement Part Numbers

| Obsolete Part Number | Obsolete Marketing Description                          | Replacement Part Number | Replacement Marketing Description                                     |
|----------------------|---|-------------------------|---|
| E821972              | 32-46" Large Format Signage 3YR Warranty Coverage + AUR | E740135                 | 32 to 70-inch Interactive Digital Signage 4YR Warranty Coverage + AUR |
| E967781              | 55-70" Large Format Signage 3YR Warranty Coverage + AUR |                         |   |
| E821566              | 32-46" Large Format Signage 4YR Warranty Coverage       |                         |   |
| E446308              | 55-70" Large Format Signage 4YR Warranty Coverage       |                         |   |
| E822168              | 32-46" Large Format Signage 4YR Warranty Coverage + AUR |                         |   |
| E065005              | 55-70" Large Format Signage 4YR Warranty Coverage + AUR |                         |   |
| E821766              | 32-46" Large Format Signage 5YR Warranty Coverage       | E740330                 | 32 to 70-inch Interactive Digital Signage 5YR Warranty Coverage + AUR |
| E967470              | 55-70" Large Format Signage 5YR Warranty Coverage       |                         |   |
| E822364              | 32-46" Large Format Signage 5YR Warranty Coverage + AUR |                         |   |
| E065232              | 55-70" Large Format Signage 5YR Warranty Coverage + AUR |                         |   |



## Obsolete & Replacement Part Numbers Cont'd

| Obsolete Part Number | Obsolete Marketing Description  | Replacement Part Number  | Replacement Marketing Description   |
|----------------------|---|--------------------------|---|
| E967170              | 32-46" Large Format Signage 4YR Warranty Coverage + OSE (Continental US only) | E740527<br>or<br>E740728 | 32 to 70-inch Interactive Digital Signage 3YR Warranty Coverage + OSE (Continental US Only) |
| E065906              | 55-70" Large Format Signage 4YR Warranty Coverage + OSE (Continental US only) |                          | 32 to 70-inch Interactive Digital Signage 4YR Warranty Coverage + OSE (Continental US Only) |
| E446123              | 32-46" Large Format Signage 5YR Warranty Coverage + OSE (Continental US only) | E740918                  | 32 to 70-inch Interactive Digital Signage 5YR Warranty Coverage + OSE (Continental US Only) |
| E898062              | 55-70" Large Format Signage 5YR Warranty Coverage + OSE (Continental US only) |                          |   |

### Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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