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Product Management Bulletin

Number: 000-710

PayPoint® for iPad®: Support for 10.2" iPad



Product Information

With the release of the 10.2" Apple iPad, Elo plans to offer compatibility on both PayPoint for iPad platforms. In the interim, the original PayPoint for iPad platform (E008250, E318353, E380553) can be easily adjusted to support the 10.2" Apple iPad. Simply install the 10.5" iPad Air tray and remove the spacers in the tray [\[reference image\]](#).

Product Availability

- **PayPoint for iPad** - Elo plans to remove the spacers in manufacturing as soon as possible and will advise on serial cut in and availability, once available.
- **PayPoint Plus for iPad** - Elo is working to make the required changes to the existing tray, with availability planned for January 2020. Please call your Elo rep if you require an accelerated timeline.

Supported iPad's on Elo's PayPoint Platform

To identify the iPad Model number:

- Go to iPad settings → general → about → click on Model number to see the Axxx number
- Please note, the Axxx model number is also printed on the back of the iPad.

iPad Generation	iPad Model number	PayPoint for iPad	PayPoint Plus for iPad
iPad Air 1	A1474 (2013)	Compatible	Compatible
iPad 5 th Gen	A1822 (2017)		
iPad 6 th Gen	A1893 (2018)		
iPad Air 2	A1566 (2014)	Compatible	Compatible
iPad Pro 9.7"	A1673 (2016)	Compatible	Compatible
iPad Pro 10.5"	A1701 (2017)	Compatible	Not compatible
iPad Air 10.5"	A2152 (2019)	Compatible	Not compatible
iPad 10.2"	A2197 (2019)	Supported (modification as noted above)	Coming soon: iPad 10.2" tray
iPad Pro 12.9"	A1670 (2017), A1671 (2017), A1584 (2015), A1652 (2015)	Not applicable	Discontinued (small stock available ~200 units)

Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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