



March 25th, 2019

Product Manager: Savannah Kelly

Product Management Bulletin

Number: 000-699

Transition Notice: Extended Warranty & AUR Part Numbers

Obsolete Product Information

In the upcoming months, we will be making changes to our service and support offerings to simplify procurement and ensure we are providing the services our customers need. The first step we are taking is to streamline our service and support part numbers. Please be advised that all Extended Warranty and Advance Unit Replacement (AUR) part numbers will be discontinued and replaced with new part numbers. The new part numbers will be available on the April 2019 price list and the obsolete part numbers will be removed the following month on the May 2019 price list. Please see pages two and three for more information regarding the part number transitions. If you have any questions, please contact your Elo sales representative or Elo Customer Service.



Obsolete & Replacement Service Part Numbers - All-in-One's

Obsolete Part Number	Obsolete Description	Replacement Part Number	Replacement Description
E445932	ELO-EXTWAR-PLUS-1-YEAR-I-SERIES-AN	E819394	SVC-WAR-AiO-3YR
E209577	ELO-EXTWAR-PLUS-1-YEAR-TC	E819598	SVC-WAR-AiO-4YR
E446123	ELO-EXTWAR-PLUS-2-YEAR-I-SERIES-AN		
E967470	ELO-EXTWAR-22-IN-I-SERIES-AN-YEAR3+4		
E966980	ELO-EXTWAR-10-IN-I-SERIES-AN-YEAR3+4		
E065005	ELO-EXTWAR-15-IN-I-SERIES-WIN-YEAR4		
E065563	ELO-EXTWAR-22-IN-I-SERIES-WIN-YEAR4		
E739803	ELO-EXTWAR-PLUS-2-YEAR-TC	E819795	SVC-WAR-AiO-5YR
E446308	ELO-EXTWAR-PLUS-3-YEAR-I-SERIES-AN		
E967781	ELO-EXTWAR-22-IN-I-SERIES-AN-YEAR3+4+5		
E967170	ELO-EXTWAR-10-IN-I-SERIES-AN-YEAR3+4+5		
E065906	ELO-EXTWAR-22-IN-I-SERIES-WIN-YEAR4+5		
E065232	ELO-EXTWAR-15-IN-I-SERIES-WIN-YEAR4+5		
E258849	Elo PayPoint Plus Advance Exchange 1 yr	E820186	SVC-AUR-AiO-3YR
E259038	Elo PayPoint Plus Advance Exchange 3 yrs	E820582	SVC-AUR-AiO-5YR

Obsolete & Replacement Service Part Numbers - IDS & Computer Modules

Obsolete Part Number	Obsolete Description	Replacement Part Number	Replacement Description
E755062	ELO-EXTWAR-PLUS-1-YR-LCD-IDS-42-46	E821566	SCV-WAR-LFS-4YR SVC-OSE-LFS-4YR SVC-AUR-LFS-4YR
E845500	ELO-EXTWAR-PLUS-1-YR-LCD-IDS-32		
E937850	ELO-EXTWAR-PLUS-2-YR-LCD-IDS-32	E821766	SVC-WAR-LFS-5YR SVC-OSE-LFS-5YR SVC-AUR-LFS-5YR
E962188	ELO-EXTWAR-PLUS-2-YR-LCD-IDS-42-46		
E009577	ELO-EXTWAR-PLUS-1-YR-LCD-IDS-70	E446308	SVC-WAR-XLFS-4YR SVC-OSE-XLFS-4YR SVC-AUR-XLFS-4YR
E137191	ELO-EXTWAR-PLUS-1-YR-LCD-IDS-55		
E351937	ELO-EXTWAR-PLUS-2-YR-LCD-IDS-55	E967470	SVC-WAR-XLFS-5YR SVC-OSE-XLFS-5YR SVC-AUR-XLFS-5YR
E009763	ELO-EXTWAR-PLUS-2-YR-LCD-IDS-70		
E474673	ELO-EXTWAR-BACKPACK-AN-YR3	E895914	SVC-WAR-COMP-3YR
E330676	ELO-EXTWAR-PLUS-1-YR-ECM-i3	E896120	SVC-WAR-COMP-4YR
E126594	ELO-EXTWAR-PLUS-1-YR-ECM-i5-i7		
E474878	ELO-EXTWAR-BACKPACK-AN-YR3+4		
E159751	ELO-EXTWAR-PLUS-2-YR-ECM-i3	E896322	SVC-WAR-COMP-5YR
E770396	ELO-EXTWAR-PLUS-2-YR-ECM-i5-i7		
E475067	ELO-EXTWAR-BACKPACK-AN-YR3+4+5		
E475256	ELO-BACKPACK-ADVANCED-EXCHANGE	E896513	SVC-AUR-COMP-2YR

Obsolete & Replacement Service Part Numbers Touchmonitors

Obsolete Part Number	Obsolete Description	Replacement Part Number	Replacement Description
E188404	ELO-EXTWAR-PLUS-1-YEAR-LCD23-32	E898247	SVC-WAR-MON-4YR
758588-000	ELO-EXTWAR-PLUS-1-YEAR-LCD07-22		
930057-000	ELO-EXTWAR-PLUS-2-YEAR-LCD07-22	E898449	SVC-WAR-MON-5YR
E572038	ELO-EXTWAR-PLUS-2-YEAR-LCD23-32		
E67295-000	ELO-ADVANCE-UNIT-REPLACE	E898648	SVC-AUR-MON-3YR

Contacts

For more information on price and lead time for ordering products, please contact Elo Touch Solutions Customer Sales and Support for assistance.

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