



March 21, 2018

Product Manager: Greg Sosinski

Product Management Bulletin

Number: 000-672

Product Update: Touch-Through Glass Capability on PCAP Large Format Touchscreen Displays

Product Information

We are pleased to share the latest product update to all Elo TouchPro® PCAP large format touchscreen displays - support for touch-through glass capability. This includes the 02-Series (3202L, 4202L, 4602L, 5502L) and 43-Series (3243L, 4343L, 5543L) product lines. With new emerging applications including interactive display storefronts, environmentally sealed & secured enclosures and specialized outdoor installations, touch-through glass capability is essential. Dual touch performance can be realized with 6 mm of additional cover glass (with no air gap).

No hardware changes are involved in implementing this capability. All that is needed is to download the software utility and touch-through firmware files on our [download page](#) in the support section of the Elo website.

If you need help or have any questions about this capability, please contact our [Elo Technical Support Team](#) per your specific region. For applications with specialized materials and enclosure designs, customized settings can also be supported via our [Elo custom solution services](#).



Affected Part Numbers

Part Number	Product Description	Touch Through Firmware File (Direct Downloads)	Upgrade Utility	OS
E304029	ET3243L-2UWA-0-MT-W-D-NL	SW602604	Upgrade Utility (Direct Download) Upgrade Instructions	Win 7 Win10
E220574	ET4343L-2UWA-0-MT-D-G	SW602605		
E220046	ET5543L-2UWA-0-MT-D-G	SW602593		
E222371	ET3202L-2UWA-0-MT-ZB-GY-G	SW602603		
E222372	ET4202L-2UWA-0-MT-ZB-GY-G	SW602592		
E222373	ET4602L-2UWA-0-MT-ZB-GY-G	SW602591		
E218562	ET5502L-2UWA-0-MT-ZB-GY-G	SW602590		

Contacts

For more information on price and lead time for ordering products, please contact Elo Touch Solutions Customer Sales and Support for assistance.

North America

Toll 800-ELO-TOUCH

Tel +1 408 597 8000

EloSales.NA@elotouch.com

www.elotouch.com

Europe

Tel +32 (0)16 70 45 00

Fax +32 (0)16 70 45 49

EloSales@elotouch.com

www.elotouch.eu

Asia-Pacific

Tel +86 (21) 3329 1385

Fax +86 (21) 3329 1400

EloAsia@elotouch.com

www.elotouch.com.cn

Latin America

Tel +52 55 2281-6958

EloSales.LATAM@elotouch.com

www.elotouch.com

Elo reserves the right to change or update, without notice, any information contained herein; to change, without notice, the pricing, availability, design, construction, materials, processing or specifications of any products; and to discontinue or limit production or distribution of any products. Elo and the Elo logo are either trademarks or registered trademarks of Elo Touch Solutions, Inc. All other trademarks are the property of their respective owners. © 2018 Elo Touch Solutions, Inc. All rights reserved.